

EEM51 Industrial Management

764

REG. NO

OCTOBER 2021

Time: Three hours

Maximum Marks: 75

- Note:
1. Answer ALL the questions in PART-A (1 mark each)
 2. Answer any ONE question from each unit in PART-B (3 marks each)
 3. Answer any ONE question from each unit in PART-C (10 marks each)
 4. The question paper contains TWO Pages

PART-A (1x10=10)

1. Define organization.
2. What is meant by negative motivation?
3. Define working capital.
4. Define EOQ.
5. Define TQM.
6. Define durability.
7. Define PERT.
8. Define JIT.
9. Define TPM.
10. Define ISO.

PART-B (3x5=15)

UNIT-I

11. Write short notes on on-the job training.
12. Write short note on Emerson's efficiency plan.

UNIT-II

13. Write short notes on Debentures.
14. Write short notes on Bin card.

UNIT-III

15. State the principles of TQM.
16. Write short notes on strategic planning.

UNIT-IV

17. State the benefits of quality circle.
18. Write short notes on Affinity diagram.

UNIT-V

19. State the pillars of TPM.
20. State the principles of QMS.

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PART-C (10x5=50)

UNIT-I

21. Explain in detail about Henry Fayol's principles of Management.
22. Explain in detail about Taylor's pure functional type of organization.

UNIT-II

23. What is meant by depreciation? Explain in detail about various methods of depreciation
24. Explain in detail about the ABC analysis of inventory.

UNIT-III

25. Explain in detail about the Dimensions of quality.
26. Explain in detail about customer satisfaction, complaints and retention.

UNIT-IV

27. Explain in detail about any five quality control diagrams.
28. Explain in detail about the modern management techniques.

UNIT-V

29. Explain in detail about 5S concepts
30. Explain in detail about the types of audit.
